Connecting to eduroam - Apple iOS devices

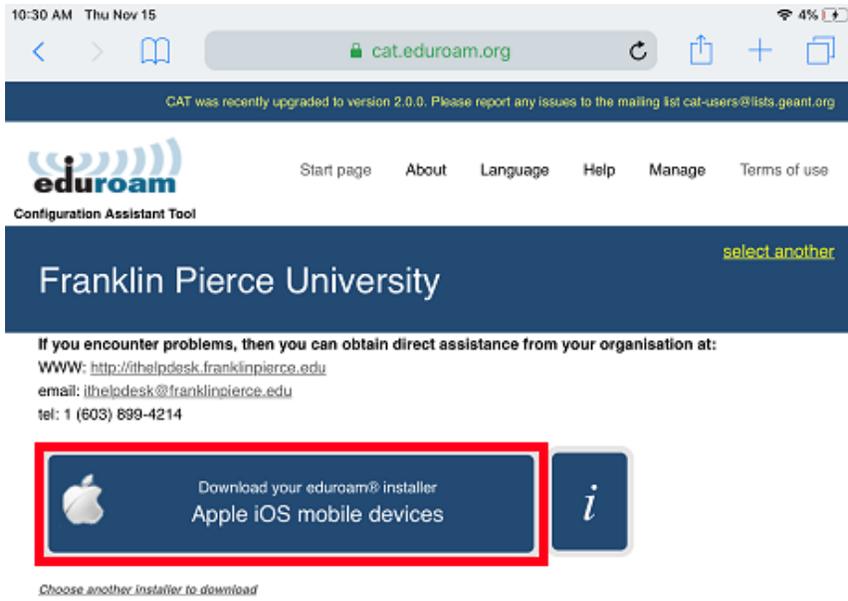## Connecting to eduroam - Apple iOS devices

NOTE: some steps may vary depending on your devices version of iOS.

TIP: The most common error is failing to include "@franklinpierce.edu" when typing your username to connect to the eduroam
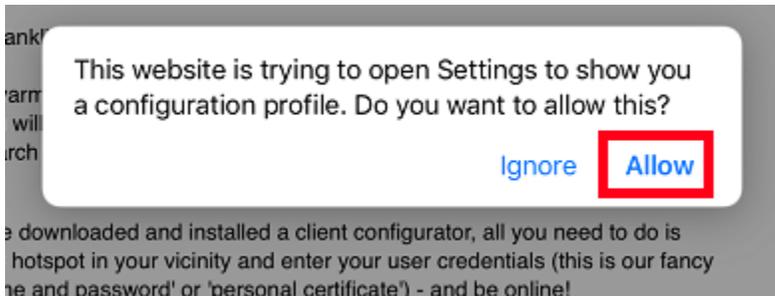
Profile Install

1. Open Safari and download the Franklin Pierce University eduroam profile found here (or using the qr code) to take you to the eduroam page. Click the link to download the profile and begin installation.
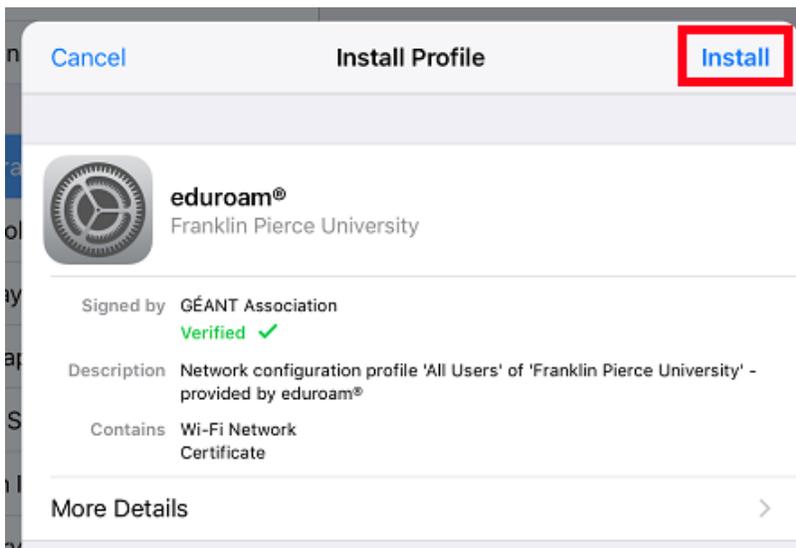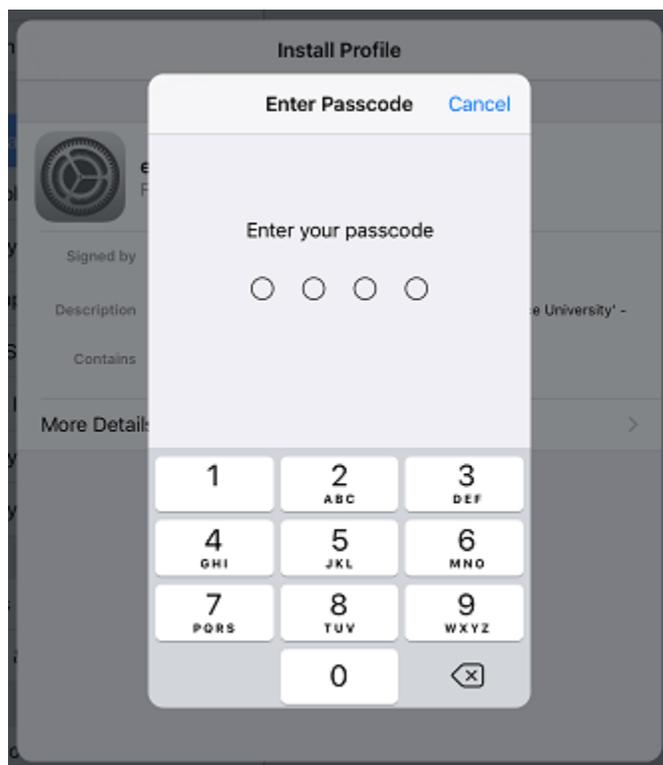
2. A warning that the eduroam site is trying to make changes to your device, select Allow to proceed.
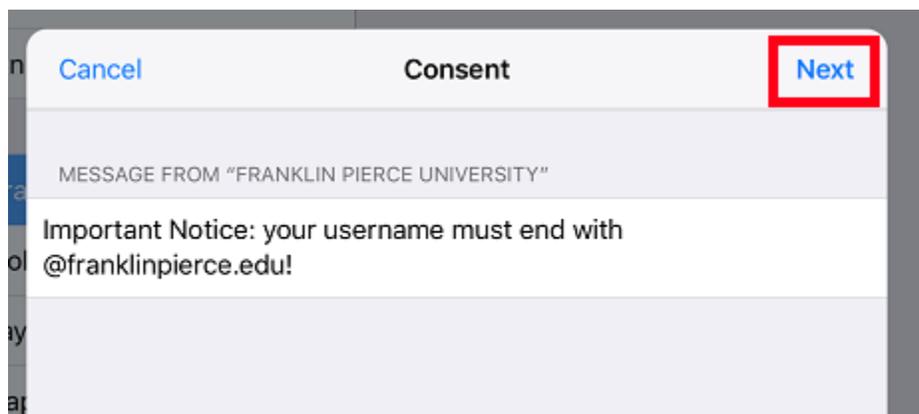

3. The Install Profile window displays as shown below, select Install to continue.
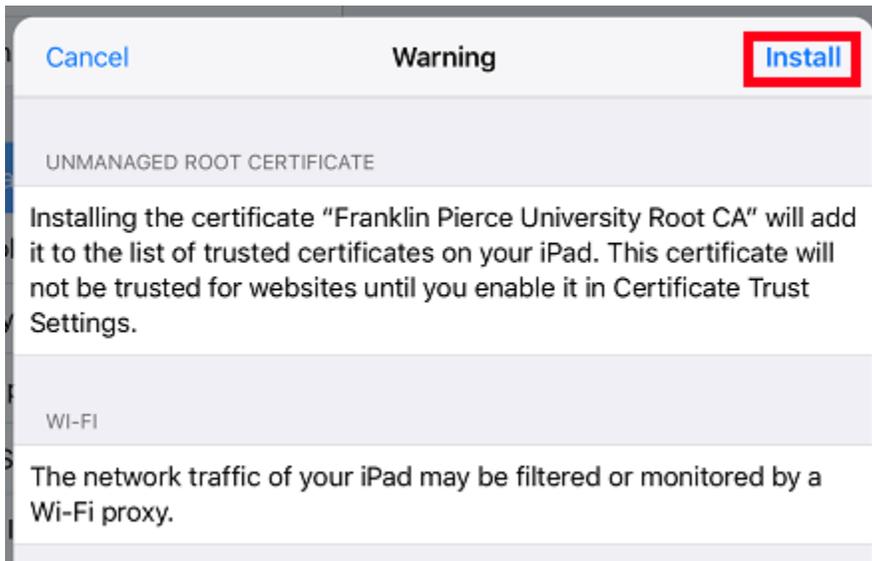
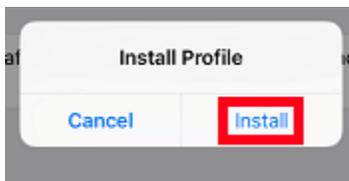4. If prompted, enter the passcode for your device.

5. An informational message regarding the username, select Next to continue.

6. A warning that this profile is installing the Franklin Pierce Root SSL certificate, select Install to continue.
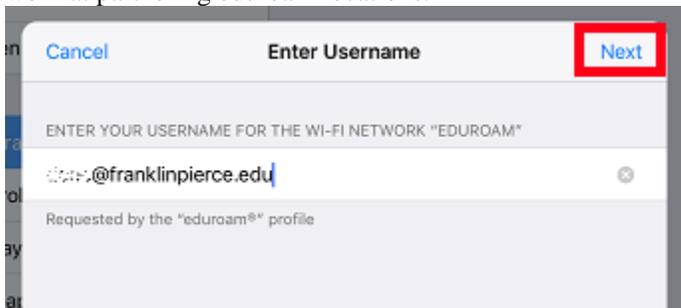

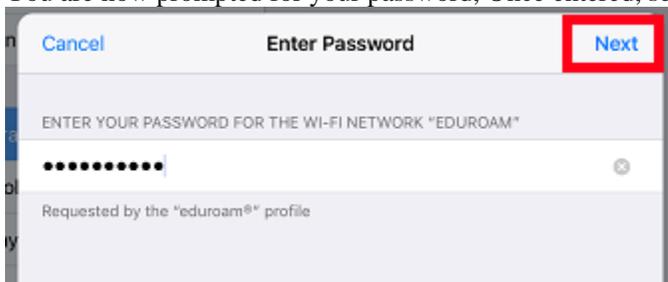7. A prompt to confirm that you wish to install the profile, select Install

8. You are now prompted for your username. Once entered, select Next.
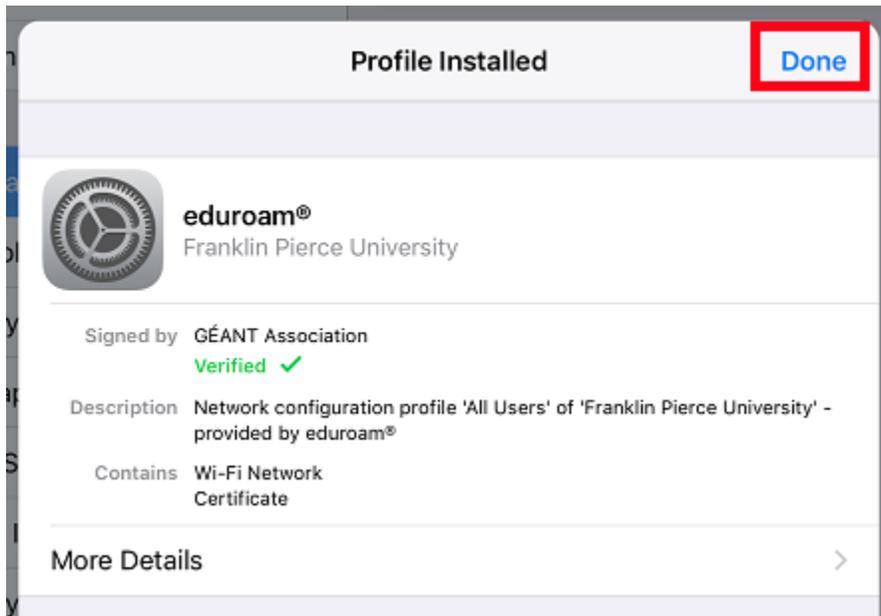
   NOTE: You must use the form: username@franklinpierce.edu even if you are a student or your device will not work at partnering eduroam locations.

9. You are now prompted for your password, Once entered, select Next again.

10. The profile is now installed, select Done to complete.

Manually Connecting your iOS device

If your device does not automatically connect to the eduroam network, you may need to manually connect it.
1. Open Settings → Wi-Fi
2. Select *eduroam* from the list of available wireless networks.

Forget other Franklin Pierce University networks

You'll also want to forget other Franklin Pierce University wireless networks so that you don't connect to them accidentally.
1. Open Settings → Wi-Fi
2. Tap the little blue info circle next to one of the older wireless networks.
3. Tap to Forget this Network.
4. Once the confirmation prompt, select Forget.

6 **Likes**, 0 **Dislikes** - Reset

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