

## Connecting to Eduroam SSID iOS

Note: Instructions based on iOS 12 and later.

[Install a configuration profile on your iPhone or iPad - Apple Support](https://support.apple.com/en-us/HT209435)

<https://support.apple.com/en-us/HT209435>

### Step 1: Connect to the FP-Guest SSID

- If you get a captive portal browser pop-up, close the window and open the Safari web browser on your device.

- From Safari you should be taken to the screen seen in the next step, if not navigate

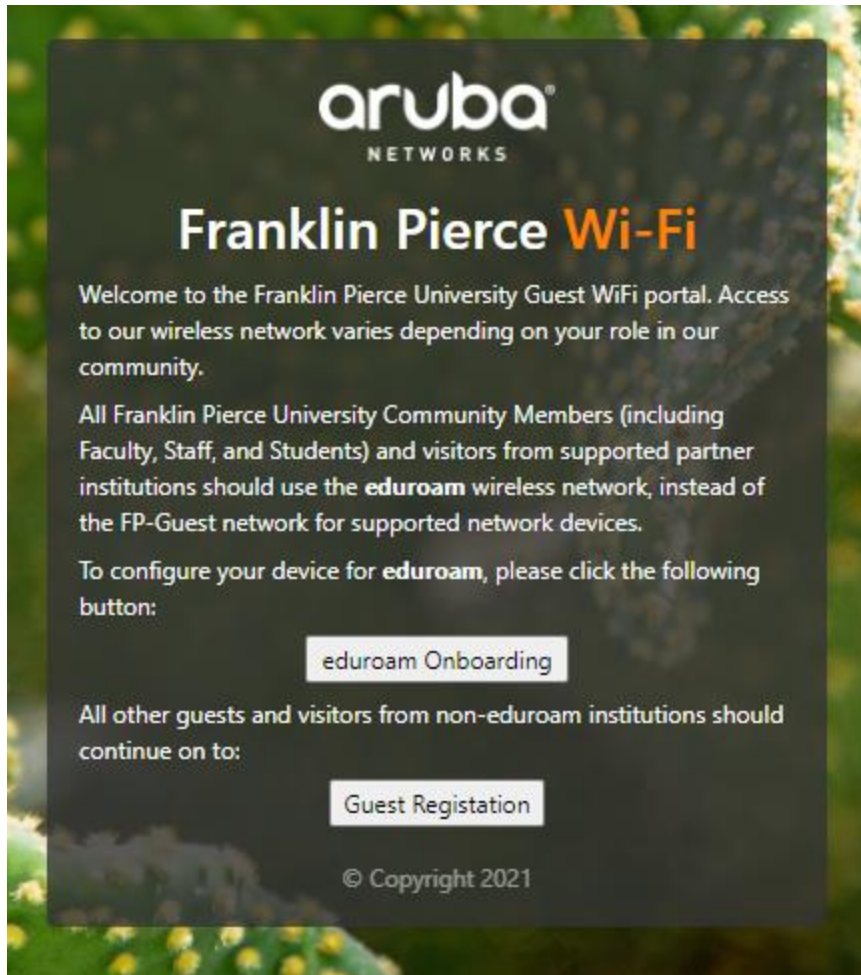
to: [https://login.franklinpierce.edu/guest/device\\_onboarding.php](https://login.franklinpierce.edu/guest/device_onboarding.php)

**DO NOT PROCEED WITH THESE INSTRUCTIONS USING THE CAPTIVE PORTAL BROWSER, IT WILL NOT WORK! YOU HAVE BEEN WARNED.**



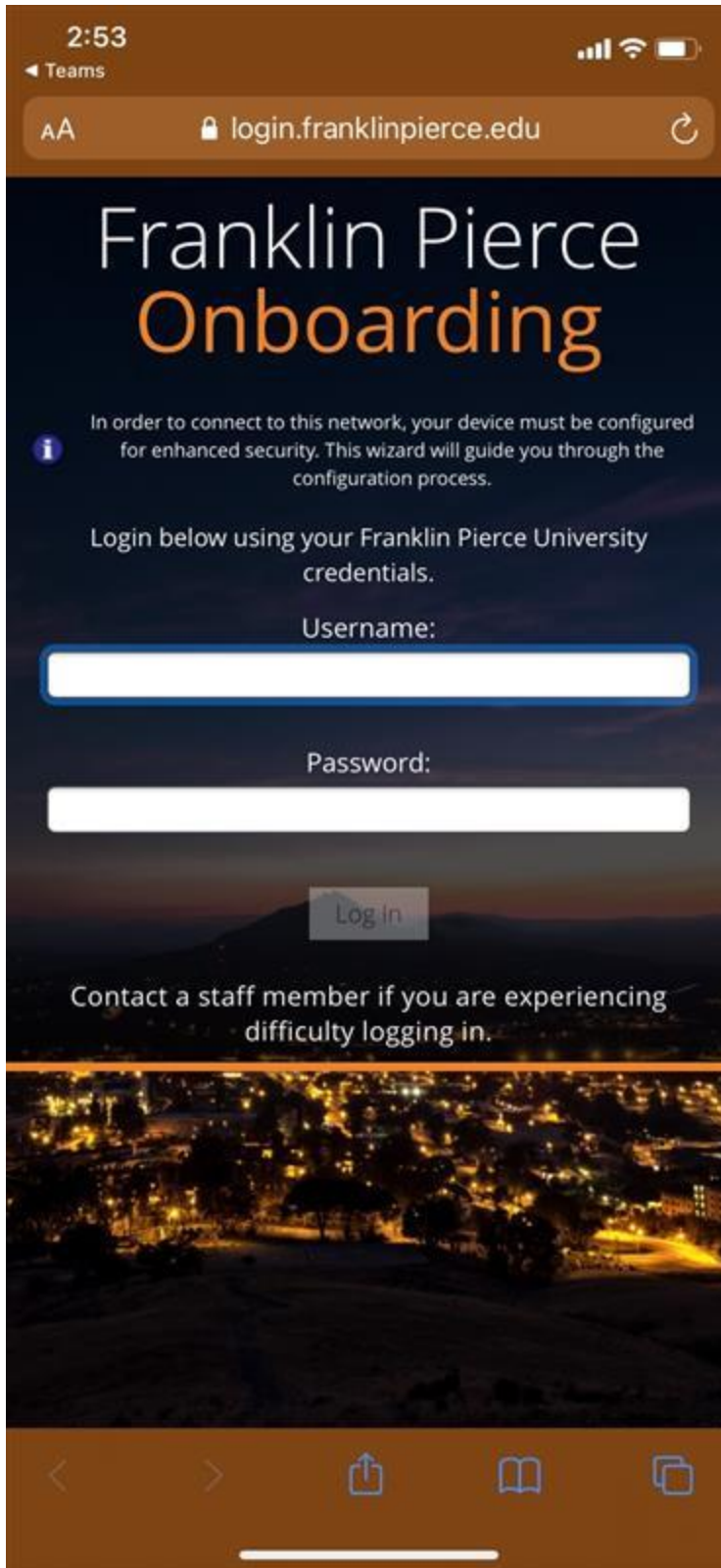
Use QR code to follow link, if desired.

**Step 2: At the Guest registration portal (screen below) click on the "eduroam Onboarding" button**



Captive Portal Landing Page

**Step 3: On the Franklin Pierce Onboarding portal enter your username followed by @franklinpierce.edu. Example: doec@franklinpierce.edu**



Onboarding Portal

**Step 4: Click/tap on the white button to download the profile:**

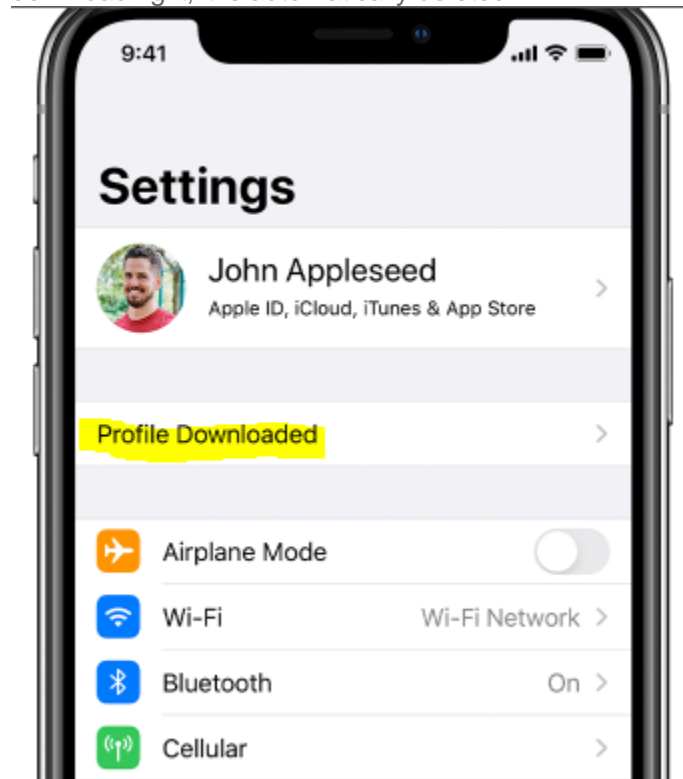
- Note: You will need to tap on "Allow" in the notification that pops up.



**Step 5: Go to your device settings and tap the "Profile Downloaded". At the Profiles screen click the "Install..." button.**

**Tap Install in the upper-right corner, then follow the onscreen instructions.**

\* You can have only one profile ready to install at a time. If a profile is not installed within 8 minutes of downloading it, it is automatically deleted.



**Step 6: If you are not now connected to the eduroam Network, navigate to Settings-->Wi-Fi and select the eduroam Wi-Fi connection.**

- We further recommend using the "Forget This Network" for FP-Guest to prevent your device from trying to use the FP-Guest network in the future.