Welcome. Below we have listed links to various Zoom support pages to give you an opportunity to learn about the offerings available with your Zoom account. As Zoom continues to expand it's offerings more will be added to this page. Any added suggestions are welcome as well. Just email ithelpdesk@franklinpierce.edu with your suggestions.

Basics

Scheduling Meetings

Start/Join Meetings as the Host

Scheduling Meetings on Behalf of Another

Joining a meeting in a Zoom Room from the desktop client (Join From Room)

Video

Changing the video layout of a Zoom

Adjusting the view during a meeting.

Viewing Side by Side Mode

Sharing

Sharing computer sound in a screen share

Sharing Multiple Screens Simultaneously

Show Zoom Windows during screen share

Recording

Audio Transcription

Closed Captioning

Zoom recording file types

Added Functionality

For Classroom

Breakout Rooms

Polling

Focus Mode

Virtual Backgrounds and Filters

Custom Filters

For Fun

Avatars

Immersive View

Beyond the Classroom

Remote Support

Requesting or Giving Remote Control

Livestream