

Information Technology Update - Franklin Pierce University

January 11, 2016

Major Accomplishments (Fall 2015):

Strategy and Governance:

1. Hired Database Administrator/Application Analyst
2. Provided update to NEASC on technology initiatives and capital technology plan
3. Drafted Information Security Policy and vetted through UTAC

Academic Technology:

1. Began implementation of Canvas in CGPS including course migration, Jenzabar integration, and training
2. Deployed SmartEvals for online student course evaluation in Rindge and began planning for deployment in CGPS

Administrative Systems:

1. Began project to migrate Jenzabar/PowerFAIDs from on campus to Jenzabar cloud platform
2. Upgraded versions of Jenzabar, PowerFAIDs, Cort Payroll, Raisers Edge software in effort to maintain on-going currency
3. Developed online purchasing requisition form
4. Participated in vendor evaluations of event management software

Infrastructure:

1. Installed about 12 new computers for faculty and staff and in labs
2. Completed wireless upgrade in freshman housing
3. Installed new switches in Coles and Petrocelli Halls, Facilities, Campus Safety, and in some freshman residence halls
4. Engaged consultant to conduct health assessment of Rindge network
5. Implemented Eduroam wireless authentication for Lebanon PA program at Dartmouth College
6. Coordinated installation of new cable TV fiber wiring
7. Installed most of backlog software patches and fixes on servers
8. Pursued Internet service upgrade at Goodyear campus
9. Developed plan and began process to remove graduated and withdrawn student accounts

Major Priorities (FY 2015/16 – 2016/17):

Strategy and Governance:

1. Participate in decennial NEASC self-study assessment (spring 2016, FY 2016/17)
2. Develop more formalized technology orientation resources for new employees (spring 2016)

Academic Technology:

1. Continue deployment of Canvas in CGPS (spring and fall 2016) and start deployment in Rindge (spring 2016)
2. Deploy SmartEvals course evaluation system in CGPS (spring/fall 2016)
3. Evaluate and deploy lecture capture system in CGPS (spring/fall 2016)
4. Evaluate and implement student assessment and reporting software (spring/fall 2016)
5. Upgrade projection systems in select classrooms (FY 2016/17)

Administrative Systems:

1. Migrate Jenzabar and PowerFAIDs to cloud platform (spring 2016)
2. Deploy single sign-on for FAFSA e-verification (spring 2016)
3. Install major release of Jenzabar, 6.x (spring 2016)
4. Maintain version currency of software systems (spring 2016, FY 2016/17)
5. Implement self-service password provisioning and reset solution (summer 2016)
6. Improve internal IT operational documentation (spring 2016, FY 2016/17)

Infrastructure:

1. Implement new enterprise anti-virus software (January 2016)
2. Implement new e911 emergency routing system (February 2016)
3. Assist with deployment of security cameras and card access system (spring 2016)
4. Develop and pursue action plan for network recommendations (spring 2016)
5. Install UPS in server room (spring 2016)
6. Complete installation of backlog of server patches and fixes (spring 2016)
7. Upgrade wireless capacity in sophomore housing (summer 2016)
8. Develop strategy and replace aged network switches (FY 2016/17)
9. Deploy 100-120 new computers in labs and for faculty and staff (summer/fall 2016)
10. Pursue replacement of aged telephone and voice mail systems in Rindge (FY 2016/17)